

Shri Ram College, Muzaffarnagar

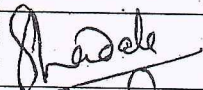
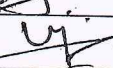
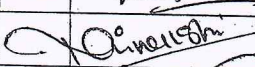
To
Dear Colleague (s)
Shri Ram College
Muzaffarnagar

06-11-2023

Subject: Renewal Letter for the Position of Feedback Committee

With immense pleasure, we inform you that you have been selected for the position of Committee Members of **Feedback Committee** for the academic session 2023-2024. We believe that your qualifications, experience, and skills fit perfectly for this work.

You are expected to coordinate the aforesaid committee with immediate effect. As a Member of Committee. In case of any doubts or questions related to this you may get in touch with the undersigned, we will effectively resolve it. We are hoping for positive response.

S. No.	Name	Designation	Signature
1	Dr M S Khan	Co-Convenor	
2	Dr. Pankaj Kumar	Committee Member	
3	Dr. Pooja Tomar	Committee Member	
4	Dr. Vipin Saini	Committee Member	
5	Dr. Amit Tyagi	Committee Member	
6	Dr. Minakshi Kakran	Committee Member	

(Dr. Ashfaq Ali)
Committee Convenor


Co-ordinator
IQAC, Shri Ram College
Muzaffarnagar


Principal
Shri Ram College
Muzaffarnagar

To,
The

04-11-2023

Dr. Ashfaq Ali

Associate Professor, Department of Commerce
Shri Ram College.

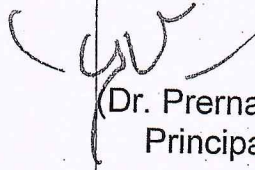
Dear Sir,

Subject: Selection Letter for the Position of Committee Coordinator

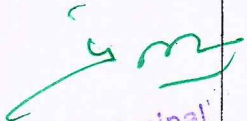
With immense pleasure, we inform you that you have been selected for the position of Committee Convener of **Feedback Committee** for the academic session 2023-2024. we believe that your qualifications, experience, and skills fit perfectly for this work.

You are expected to coordinate the aforesaid committee with immediate effect. As a Convener of committee, you are authorized to include the members as per your suitability for smooth functioning of committee work for the College.

In case of any doubts or questions related to this you may get in touch with the undersigned, we will effectively resolve it. We are hoping for positive response.


(Dr. Prerna Mittal)
Principal, SRC


Co-ordinator
IQAC, Shri Ram College
Muzaffarnagar


Principal
Shri Ram College
Muzaffarnagar

Report on Analysis of Stakeholders' Feedback

Session 2023-2024

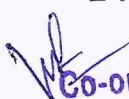


**SHRI RAM COLLEGE
MUZAFFARNAGAR, (UP)**

Submitted By: -

Dr. Ashfaq Ali
Dr. Mohd Shadab Khan
Dr. Pankaj Kumar
Dr. Pooja Tomar
Dr. Amit Tyagi
Dr. Vipin Saini
Dr. Minakshi Kakran

Convenor
Co-Convenor
Member
Member
Member
Member
Member


Co-ordinator
IQAC, Shri Ram College
Muzaffarnagar


Principal
Shri Ram College
Muzaffarnagar

1. Employer's Feedback on Curriculum & Institute 2023-2024

Employers are important stakeholders for an educational institution who provide final placement to the graduating students. They give opportunity to the talent of college to flourish in a real-life situation on-the-job work. Therefore, employers' feedback is very-very important that helps us knowing about the students' quality and scope to develop their personalities. Shri Ram College, Muzaffarnagar conducts feedback from the employers every year to know their opinion on curricula and the college. The feedback form consists of 12 items covering various aspects of students' personalities and syllabi of the course. The opinion is given through 5-point Likert scale where the scale is divided into five points from 5 to 1. (5 denotes satisfied, 4 denotes partially satisfied, 3 denotes neutral, 2 denotes partially dissatisfied and 1 denotes dissatisfied)

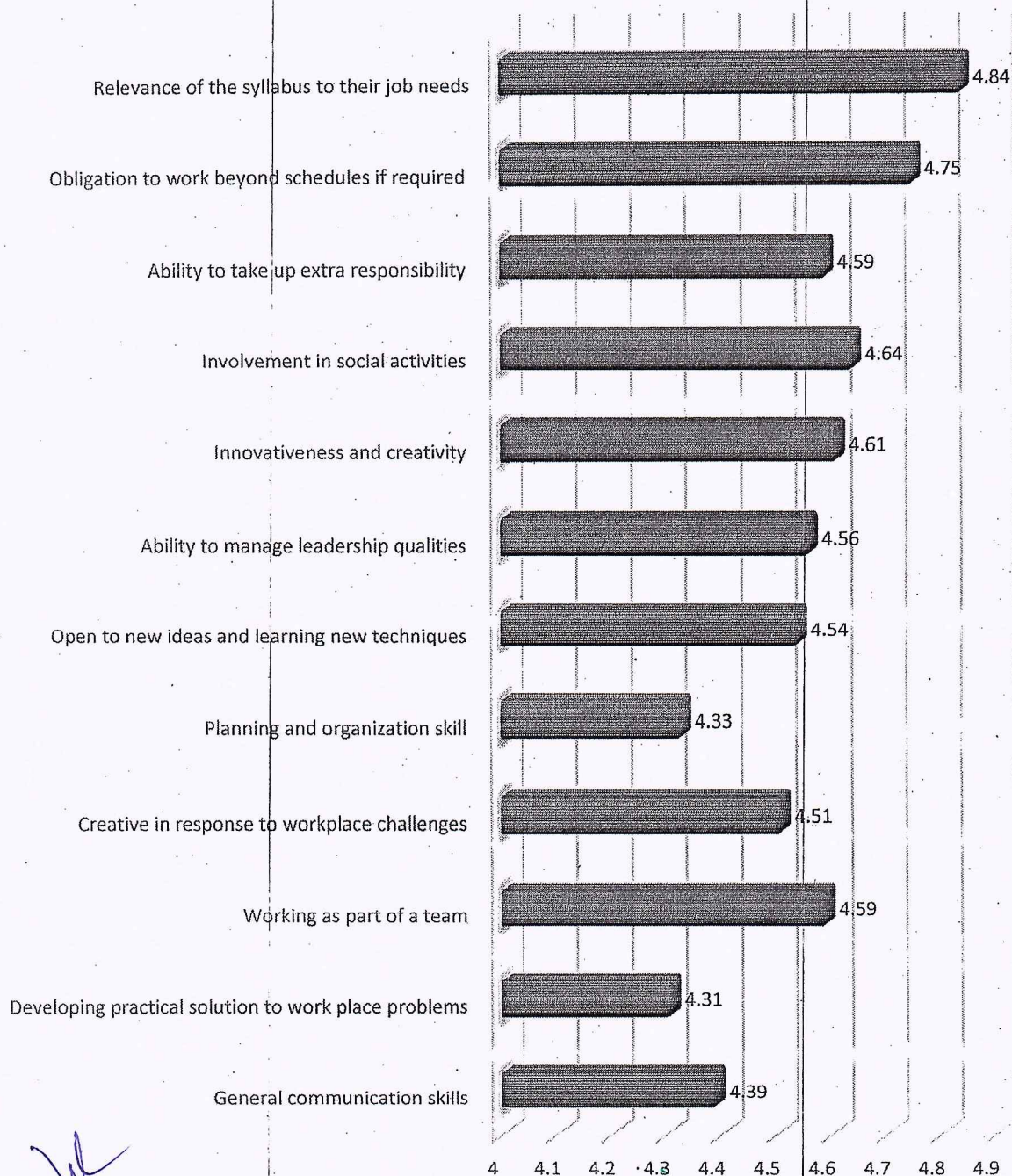
In the year 2023-2024 the employers were asked to give their opinion on 12 different aspects assigning each item a score from 5 to 1. After analyzing the entire feedback received from the employers' average scores were calculated.


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Muzaffarnagar


Principal
Shri Ram College
Muzaffarnagar

Following bar chart presents a summary of feedback for each item from the employers and the average scores are given in the next table and bar chart.

Employer's Feedback on Curriculum & Institute 2023-2024



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Muzaffarnagar

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S.N.	PARAMETERS	SCORE
1	General communication skills	4.39
2	Developing practical solution to work place problems	4.31
3	Working as part of a team	4.59
4	Creative in response to workplace challenges	4.51
5	Planning and organization skill	4.33
6	Open to new ideas and learning new techniques	4.54
7	Ability to manage leadership qualities	4.56
8	Innovativeness and creativity	4.61
9	Involvement in social activities	4.64
10	Ability to take up extra responsibility	4.59
11	Obligation to work beyond schedules if required	4.75
12	Relevance of the syllabus to their job needs	4.84
AVERAGE SCORE		4.55

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It can be observed from the above table that the employers have given the highest score of 4.84 to "Relevance of the syllabus to their job needs" and "Obligation to work beyond schedules if required" followed by 4.75. "Developing practical solution to work place problems" and "Planning and organization skill", whereas as a lowest score of 4.31 and 4.33. That means, in the opinion of employers, college is doing well in those areas where rank is high and college has to make more efforts for the areas where the score is low.

The average score is 4.55 as an overall performance of the students of Shri Ram College. The score shows that the employers are highly satisfied with the SRC students but some scope is still there to improve upon.

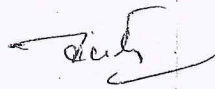

(Dr. M S Khan)
Co- Convenor


(Dr. Ashfaq Ali)
Convenor


(Dr. Pankaj Kumar)
Member

(Dr. Pooja Tomar)
Member


(Dr. Vipin Saini)
Member


(Dr. Amit Tyagi)
Member


(Dr. Minakshi Kakran)
Member


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2. Student's Feedback on Curriculum 2023-2024

Most important stakeholders for an educational institution are its students. Colleges are run for the students not only to educate them for obtaining their degree but also developing their personalities in order to produce more educated and responsible citizens of the country.

It is the students who take classes and passed the examinations completing the curricula of the courses. Therefore, their feedback is an important way to know their opinion about the curriculum and education system in a college.

Shri Ram College, Muzaffarnagar conducts student feedback every year to assess their opinion about the course curriculum and teaching. The feedback form consists of 10 items covering various aspects. The opinion is given through 5-point Likert scale where the scale is divided into five points from 5 to 1.

(5 denotes satisfied, 4 denotes partially satisfied, 3 denotes neutral, 2 denotes partially dissatisfied and 1 denotes dissatisfied).

In the year 2023-2024 the students were asked to give their opinion on 10 different aspects assigning each item a score from 5 to 1. After analyzing the entire feedback received from the students' average

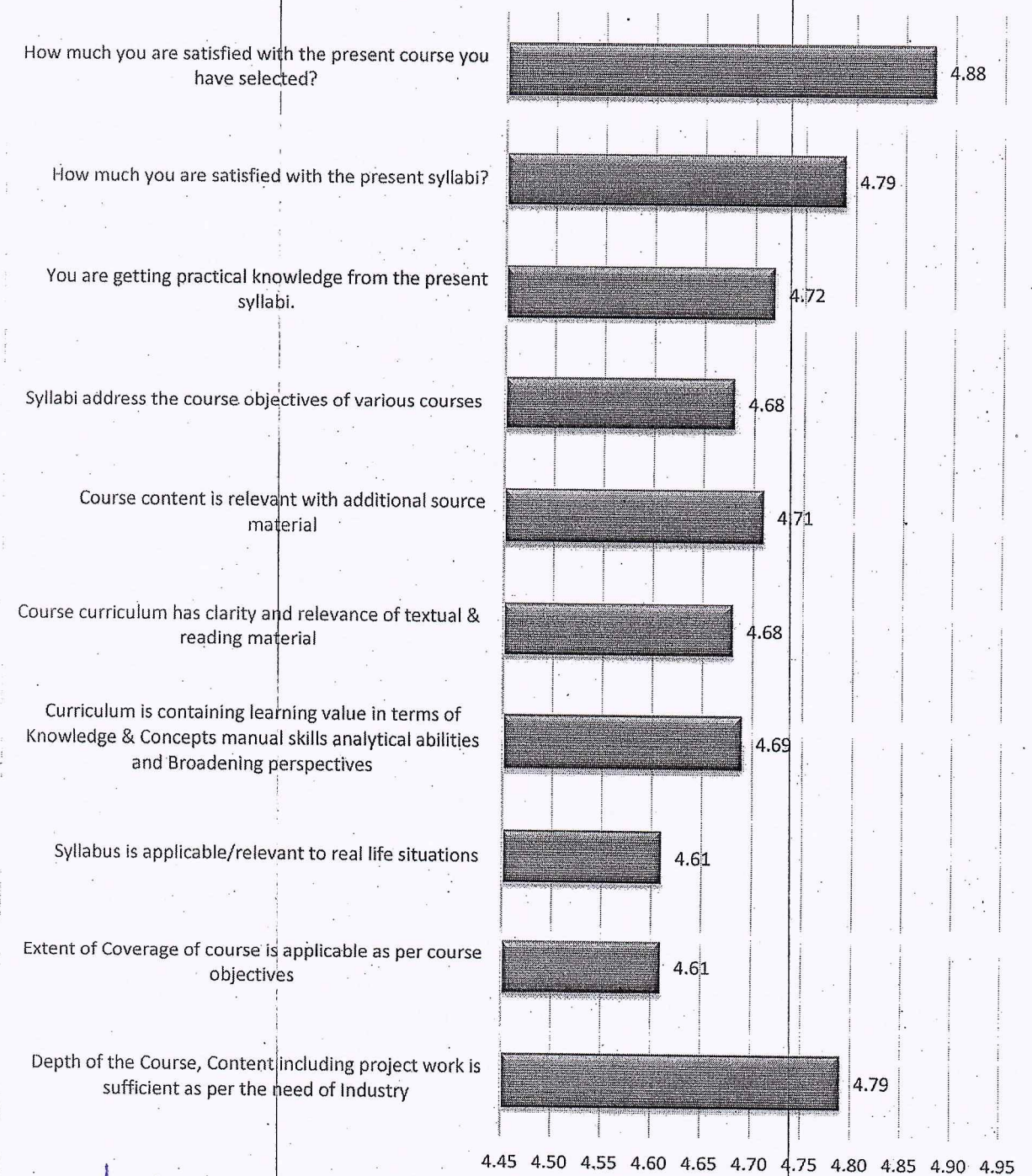
scores were calculated.

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Following bar chart presents a summary of feedback for each item from the students and the average scores are given in the next table and bar chart.

Student's Feedback on Curriculum 2023-2024



Co-ordinator
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Muzaffarnagar

Principal
Shri Ram College
Muzaffarnagar

S.N.	PARAMETERS	SCORE
1	Depth of the Course, Content including project work is sufficient as per the need of Industry	4.79
2	Extent of Coverage of course is applicable as per course objectives	4.61
3	Syllabus is applicable/relevant to real life situations	4.61
4	Curriculum is containing learning value in terms of Knowledge & Concepts manual skills analytical abilities and Broadening perspectives	4.69
5	Course curriculum has clarity and relevance of textual & reading material	4.68
6	Course content is relevant with additional source material	4.71
7	Syllabi address the course objectives of various courses	4.68
8	You are getting practical knowledge from the present syllabi.	4.72
9	How much you are satisfied with the present syllabi?	4.79
10	How much you are satisfied with the present course you have selected?	4.88
AVERAGE SCORE		4.72

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The observations made through this feedback were like they have scored highest score of 4.88 to "How much you are satisfied with the present course you have selected?" followed by 4.79 to "Depth of the Course, Content including project work is sufficient as per the need of Industry. & How much you are satisfied with the present syllabi?" on the other hand they have scored lowest 4.61 to "Extent of Coverage of course is applicable as per course objectives and Syllabus is applicable/relevant to real life situations" and then 4.68 to "Syllabi address the course objectives of various courses".

The average score received from students for this feedback is 4.72.

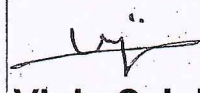
The score shows that the students are highly satisfied giving this feedback.


(Dr. M S Khan)
Co- Convenor

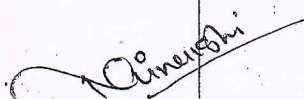

(Dr. Ashfaq Ali)
Convenor

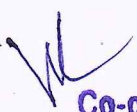

(Dr. Pankaj Kumar)
Member


(Dr. Pooja Tomar)
Member


(Dr. Vipin Saini)
Member


(Dr. Amit Tyagi)
Member


(Dr. Minakshi Kakran)
Member


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3. Alumni's Feedback on Curriculum 2023-2024

Alumni are also one of the stakeholders of an educational institution. They are the former students who have spent 3 to 5 years of their life in the college and then working as professional somewhere. Their opinion about the college and course-curriculum is very-very important.

Alumni generate invaluable contributions to the institute by their social and professional networks. Once they enter their professional life, they can make good judgements. they can opine better for their course which they passed for its relevance and its applicability.

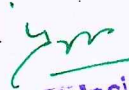
The feedback form consists of 18 items covering various aspects. The opinion is given through 5-point Likert scale where the scale is divided into five points from 5 to 1. (*5 denotes satisfied, 4 denotes partially satisfied, 3 denotes neutral, 2 denotes partially dissatisfied and 1 denotes dissatisfied*)

In the year 2023-2024 the alumni were asked to give their opinion on 18 different aspects assigning each item a score from 5 to 1. After analyzing the entire feedback received from the alumni average scores were calculated.

Following bar chart presents a summary of feedback for each item from the alumni and the average scores are given in the next table and bar

chart.

Co-ordinator
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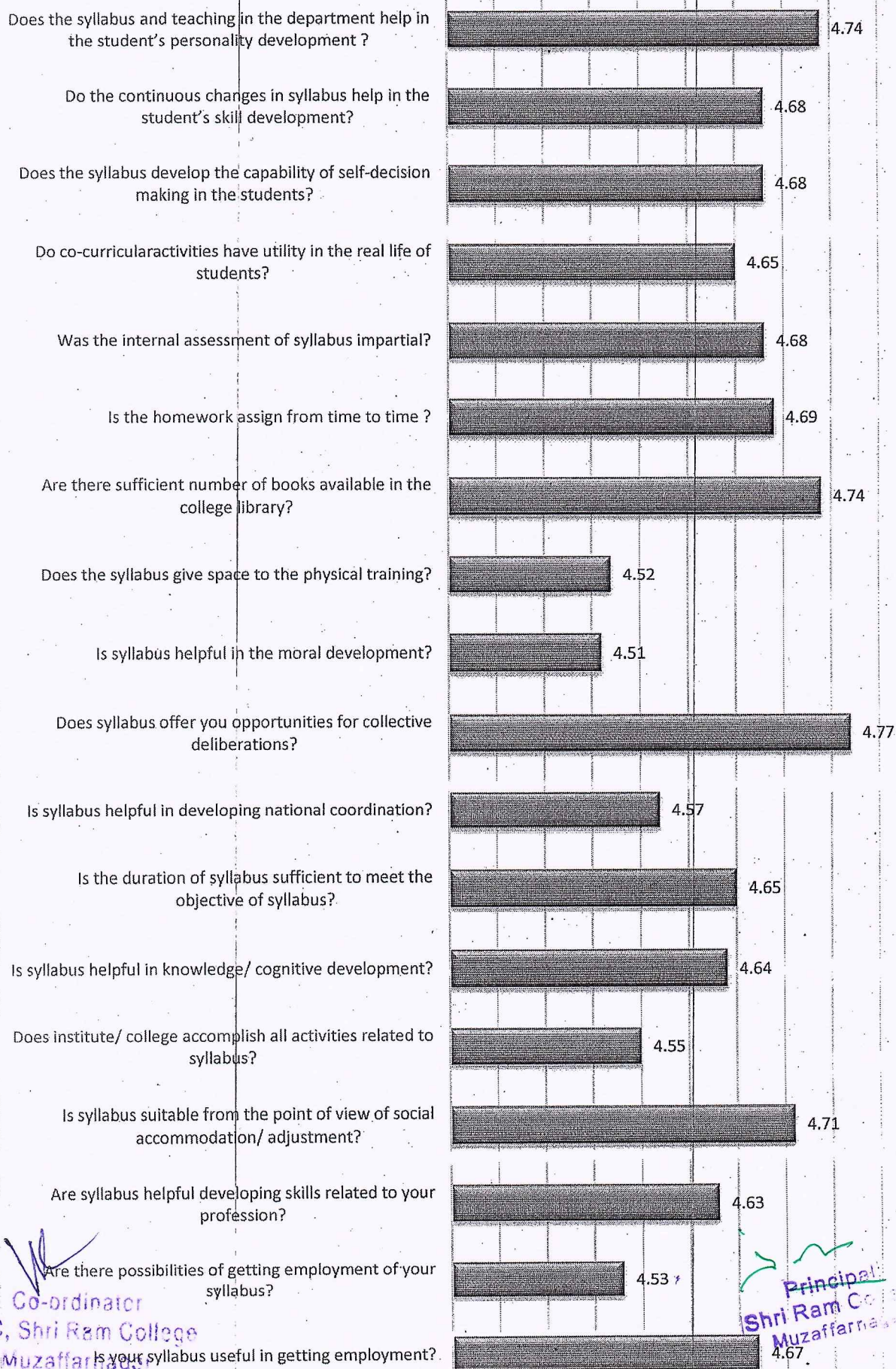

Principal
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S.N.	PARAMETERS	SCORE
1	Is your syllabus useful in getting employment?	4.67
2	Are there possibilities of getting employment of your syllabus?	4.53
3	Is syllabus helpful developing skills related to your profession?	4.63
4	Is syllabus suitable from the point of view of social accommodation/ adjustment?	4.71
5	Does institute/ college accomplish all activities related to syllabus?	4.55
6	Is syllabus helpful in knowledge/ cognitive development?	4.64
7	Is the duration of syllabus sufficient to meet the objective of syllabus?	4.65
8	Is syllabus helpful in developing national coordination?	4.57
9	Does syllabus offer you opportunities for collective deliberations?	4.77
10	Is syllabus helpful in the moral development?	4.51
11	Does the syllabus give space to the physical training?	4.52
12	Are there sufficient number of books available in the college library?	4.74
13	Is the homework assign to you from time to time?	4.69
14	Was the internal assessment of syllabus impartial?	4.68
15	Do co-curricular activities have utility in the real life of students?	4.65
16	Does the syllabus develop the capability of self-decision making in the students?	4.68
17	Do the continuous changes in syllabus help in the student's skill development?	4.68
18	Do the syllabus and teaching in the department help in the student's personality development?	4.74
AVERAGE SCORE		4.65

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Alumni's Feedback on Curriculum 2023-2024



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The observations made through this feedback were like they have scored highest score of 4.77 to "Does syllabus offer you opportunities for collective deliberations?" and "Do the syllabus and teaching in the department help in the student's personality development?" of 4.74. "Is syllabus suitable from the point of view of social accommodation/ adjustment?", "Is syllabus helpful in the moral development?" & Does the syllabus give space to the physical training?

4.51 & 4.52.

The average score received from Alumni for this feedback is 4.65.

That score shows that the Alumni are highly satisfied giving this feedback

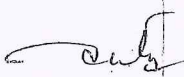

(Dr. M S Khan)
Co- Convenor


(Dr. Ashfaq Ali)
Convenor


(Dr. Pankaj Kumar)
Member

(Dr. Pooja Tomar)
Member


(Dr. Vipin Saini)
Member


(Dr. Amit Tyagi)
Member


(Dr. Minakshi Kakran)
Member


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Principal
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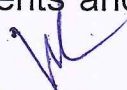
4. Parents/ Guardian Feedback 2023-2024

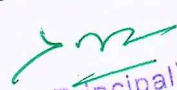
Parents are also one of the most important stakeholders whose opinion is very-very important to know for betterment and development of the college. Therefore, taking their feedback on the course of study and teaching system in the college is also important.

Shri Ram College, Muzaffarnagar conducts a parents' feedback on annual basis in order to know the parents' opinion about the course and the college. The feedback form consists of 16 items covering various aspects. The opinion is given through 5-point Likert scale where the scale is divided into five points from 5 to 1. *(5 denotes satisfied, 4 denotes partially satisfied, 3 denotes neutral, 2 denotes partially dissatisfied and 1 denotes dissatisfied)*

In the year 2023-2024 the parents were asked to give their opinion on 16 different aspects assigning each item a score from 5 to 1. After analyzing the entire feedback received from the parents average scores were calculated.

Following bar chart presents a summary of feedback for each item from the parents and the average scores are given in the next table and bar chart.


Co-ordinator
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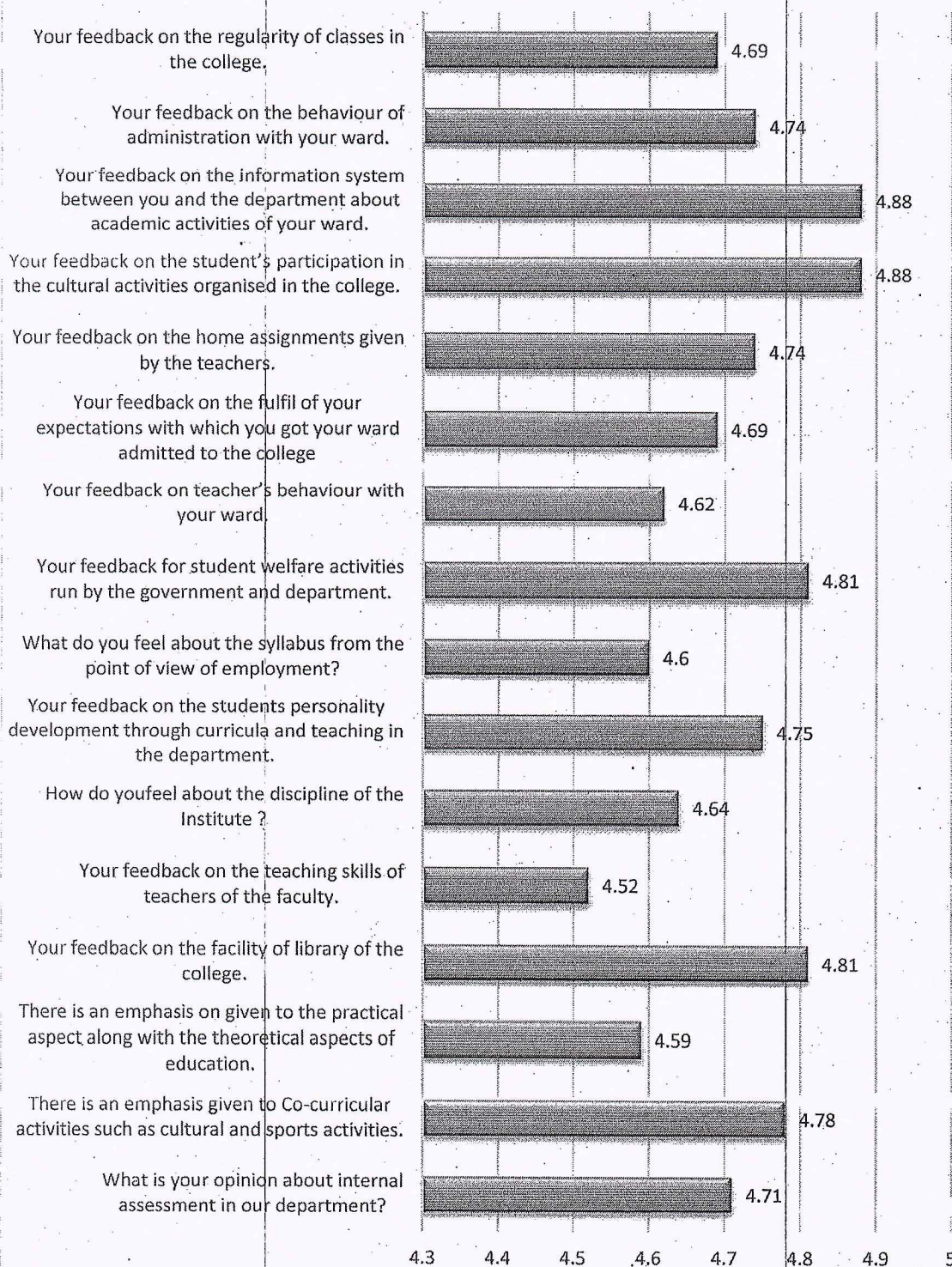

Principal
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S. N.	PARAMETER	SCORE
1	What is your opinion about internal assessment in our department?	4.71
2	There is an emphasis given to Co-curricular activities such as cultural and sports activities.	4.78
3	There is an emphasis on given to the practical aspect along with the theoretical aspects of education.	4.59
4	Your feedback on the facility of library of the college.	4.81
5	Your feedback on the teaching skills of teachers of the faculty.	4.52
6	How do you feel about the discipline of the Institute?	4.64
7	Your feedback on the student's personality development through curricula and teaching in the department.	4.75
8	What do you feel about the syllabus from the point of view of employment?	4.6
9	Your feedback for student welfare activities run by the government and department.	4.81
10	Your feedback on teacher's behaviour with your ward.	4.62
11	Your feedback on the fulfil of your expectations with which you got your ward admitted to the college	4.69
12	Your feedback on the home assignments given by the teachers.	4.74
13	Your feedback on the student's participation in the cultural activities organised in the college.	4.88
14	Your feedback on the information system between you and the department about academic activities of your ward.	4.88
15	Your feedback on the behaviour of administration with your ward.	4.74
16	Your feedback on the regularity of classes in the college.	4.69
AVERAGE SCORE		4.90

Co-ordinator
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Parent's Feedback 2023- 2024



[Signature]
Co-ordinator
IQAC, Shri Ram College
Muzaffarnagar

[Signature]
Principal
Shri Ram College
Muzaffarnagar

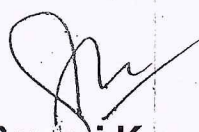
The observations made through this feedback were like they have scored highest score of 4.88 to "Your feedback on the student's participation in the cultural activities organised in the college" followed by 4.81 to "Your feedback on the information system between you and the department about academic activities of your ward." on the other hand they have scored lowest 4.52 to "Your feedback on the teaching skills of teachers of the faculty." and then 4.59 to "There is an emphasis on given to the practical aspect along with the theoretical aspects of education."

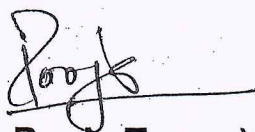
The average score received from parents for this feedback is 4.90.

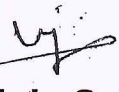
The score shows that the parents are highly satisfied giving this feedback.

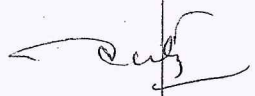

(Dr. M S Khan)
Co- Convenor


(Dr. Ashfaq Ali)
Convenor


(Dr. Pankaj Kumar)
Member

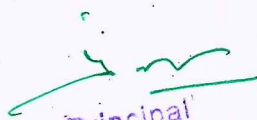

(Dr. Pooja Tomar)
Member


(Dr. Vipin Saini)
Member


(Dr. Amit Tyagi)
Member


(Dr. Minakshi Kakran)
Member


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5. Faculty Feedback on Curriculum 2023-2024

Teachers are the backbone of an educational institution as their relationship with student is direct and they are their real guardians within the campus and guides and mentors beyond the campus. They are the medium through which the curriculum is delivered to the students. Therefore, they become the most important stakeholders of college and their feedback is bit more valuable than that of other stakeholders.

Shri Ram College, Muzaffarnagar conducts faculty feedback every year to know their opinion about the Curriculum and Evaluation. The feedback form consists of 23 items covering various aspects. The opinion is given through 5-point Likert scale where the scale is divided into five points from 5 to 1. (*5 denotes satisfied, 4 denotes partially satisfied, 3 denotes neutral, 2 denotes partially dissatisfied and 1 denotes dissatisfied*)

In the year 2023-2024 the faculty were asked to give their opinion on 23 different aspects assigning each item a score from 5 to 1. After analyzing the entire feedback received from the faculty average scores were calculated.


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Following bar chart presents a summary of feedback for each item from the faculty and the average scores are given in the next table and bar chart

S. N.	PARAMETERS	SCORE
1	Does the board of studies take care to ensure the current issues and relevance of the curriculum offering?	4.77
2	Is Employability given weightage in the curriculum development?	4.65
3	Are faculty members given enough freedom to give ideas on the curriculum development?	4.51
4	Has the curriculum been updated from time to time?	4.66
5	Is the system followed by the institution for the application and development of curriculum effective?	4.66
6	Are the course objectives followed in the curriculum?	4.89
7	Does curriculum fulfil the learning needs of all the students (Intelligent, Average, Low)?	4.65
8	Is the sequence of the course included in the programme appropriate?	4.61
9	Does the course incorporate scientific approach?	4.71
10	Is the curriculum helpful for personality development of the students?	4.75
11	Is ethical approach followed by the curriculum?	4.89
12	Does the curriculum contain the aspects that inspire students' activities and practical work?	4.68
13	Is the curriculum helpful in developing values related to social services and citizenship?	4.61
14	Is the holistic approach followed by curriculum?	4.59

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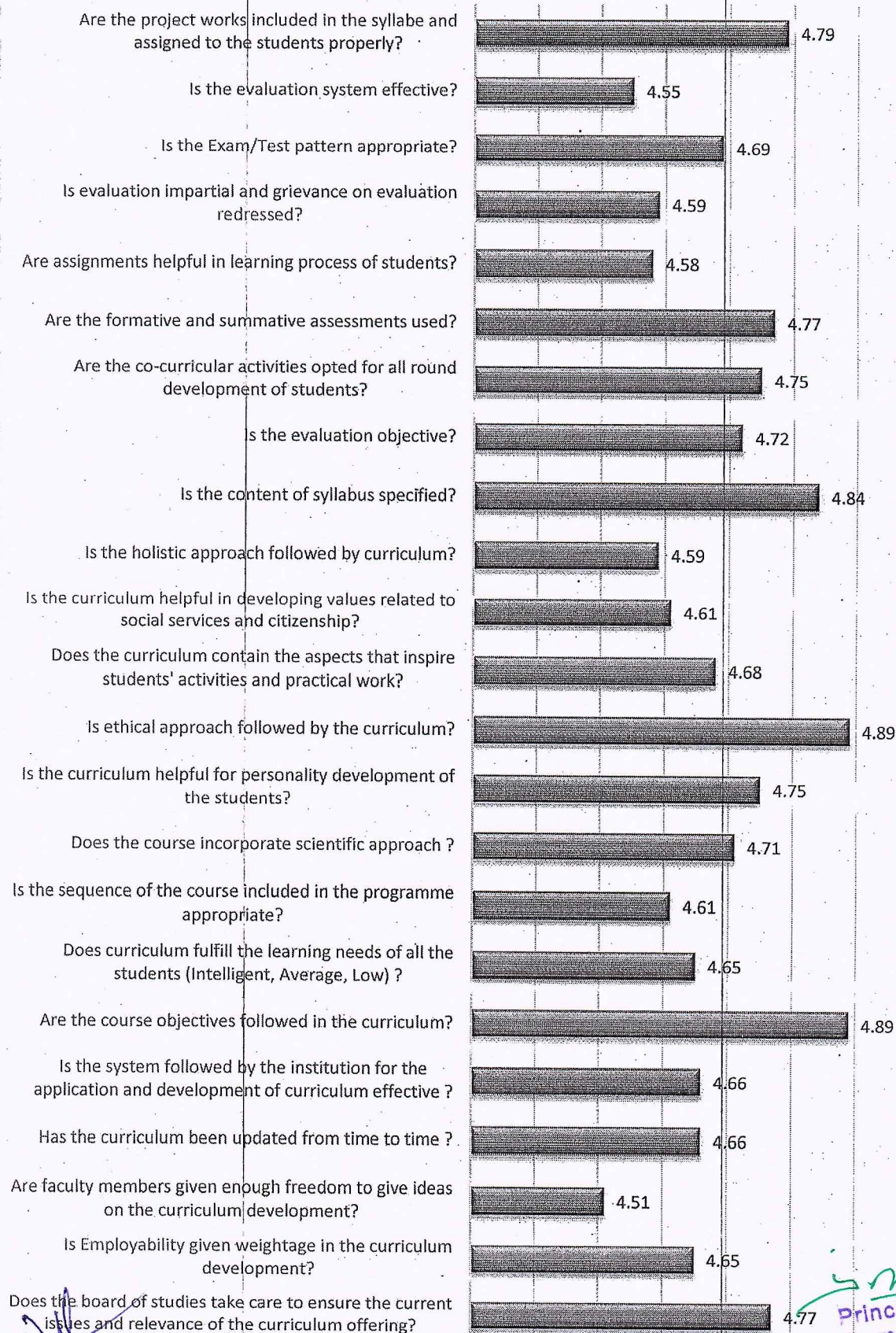
Principal
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15	Is the content of syllabus specified?		4.84
16	Is the evaluation objective?		4.72
17	Are the co-curricular activities opted for all round development of students?		4.75
18	Are the formative and summative assessments used?		4.77
19	Are assignments helpful in learning process of students?		4.58
20	Is evaluation impartial and grievance on evaluation redressed?		4.59
21	Is the Exam/Test pattern appropriate?		4.69
22	Is the evaluation system effective?		4.55
23	Are the project works included in the syllabi and assigned to the students properly?		4.79
AVERAGE SCORE			4.69


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Faculty Feedback on Curriculum 2023-2024



The observations made through this feedback were like they have scored highest score of 4.89 to "Are the course objectives followed in the curriculum? & Is ethical approach followed by the curriculum?"

And followed by 4.77 to "Does the board of studies take care to ensure the current issues and relevance of the curriculum offering? And on the other hand, they have scored lowest 4.51 to "Are faculty members given enough freedom to give ideas on the curriculum development?" and then 4.55 to "Is the evaluation system effective?"

The average score received from teachers for this feedback is 4.69.

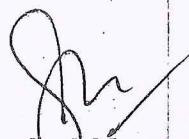
The score shows that the teachers are highly satisfied giving this feedback.



(Dr. M S Khan)
Co- Convenor



(Dr. Ashfaq Ali)
Convenor



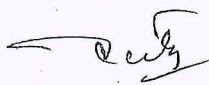
(Dr. Pankaj Kumar)
Member



(Dr. Pooja Tomar)
Member



(Dr. Vipin Saini)
Member



(Dr. Amit Tyagi)
Co-ordinator Member

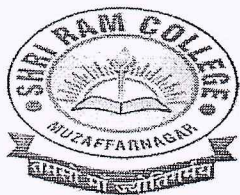
IQAC, Shri Ram College
Muzaffarnagar



(Dr. Minakshi Kakran)
Member



Principal
Shri Ram College
Muzaffarnagar



SHRI RAM COLLEGE, MUZAFFARNAGAR, (UP)

The management committee received the feedback analysis report for the year 2023–2024. The administration noted that the college's feedback procedure is thorough and has been carried out with the highest attention. Additionally, a questionnaire or feedback form will be designed. The following table shows the actions done in response to the management's views regarding the curriculum and educational system.

S.N.	Observations of Feedback	Action Taken
1.	Employers believe that students lack the ability to handle leadership skills, be innovative and creative in their response to challenges at work, and be innovative and creative.	1. The employers' observations have been taken into account; some of them were also brought up in the feedback from the previous year, for which we worked hard and saw improvements in those areas. Employers have also highlighted a lack of proficiency in general communication skills this year, and the HoDs have been requested to run most leadership development programs.
2.	Even though alumni feedback is mostly positive, they still have negative things to say about the university's offered syllabus. Opportunities for group discussions are provided, and the curriculum is appropriate in terms of social accommodation and adaptability.	2. Coordinator, IQAC has sent a letter to the affiliated university outlining the input from students, professors, and alumni and asking
3.	The faculty has generally positive feedback, although they still have	

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	negative things to say regarding "faculty members given enough freedom to give ideas on the curriculum development."	them to take these stakeholders' comments into consideration.
4.	Students believe that there are gaps in the syllabus concerning the course's depth, that the curriculum's content, which includes project work, is adequate to meet industry needs, and that the curriculum offers valuable opportunities to learn about concepts, manual skills, analytical abilities, and broadening viewpoints.	3. A syllabus that is appropriate from the perspective of social accommodation and adjustment should provide chances for group discussions. 4. Enough latitude should be granted to faculty members to contribute ideas for curricular development. 5. From the perspective of the students, who believe that the curriculum should have more depth in the course material, project work that is tailored to industry needs, and curriculum that offers learning opportunities for concepts, knowledge, manual skills, analytical abilities, and broadening of viewpoints.

(Dr. Prerna Mittal)
Principal, SRC

(Dr. Vinit Kumar Sharma)
IQAC Coordinator

CC to the following for information and necessary action-
1- Registrar, MS University SRE

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